

From: DPA EIS Helpdesk
Sent: Tuesday, March 11, 2003 2:26 PM
To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff
Subject: EIS System Problems

Broadcast to All DPA Statewide Staff, All DPA State Associates and
DFYS Eligibility Staff
from Systems Operations

EIS is Down

The Information Technology Group has advised Systems Operations they are experiencing wide area network outages resulting in EIS going up and down. We will notify you when we have further information.

Thank you for your patience.

The DPA EIS Help Desk